



Using your Health Care Debit Card

What is a TASC Card?

Ohio State's Flexible Spending Accounts (FSA) and Health Reimbursement Accounts are managed by TASC.

Your TASC Card offers easy access to the funds in your Health Care FSA and HRA.

- The TASC Card works like a typical debit card but is used as a credit card for all eligible expenses.
- It's a "smart" card – it knows which benefit account to access based on the items in the transaction and the account rules.
- It does not require a PIN, except to withdraw MyCash funds at an ATM. You can request a PIN online.

Where can I use my TASC Card?

You can use your TASC Card at:

- Health care providers such as doctors, dentists, vision care facilities, and other providers of medical services and products who accept MasterCard.
- Discount stores, groceries and pharmacies with an Inventory Information Approval System (IIAS).
- Merchants without an IIAS system who sell prescriptions or qualified OTC products. You will be required to submit receipts for these purchases.

A list of eligible and ineligible products and services is available at go.osu.edu/fsa-hra-expenses.

Do I need to save my receipts?

Yes. Save all your itemized receipts. Some expenses require additional information in order to comply with IRS rules. If you do not supply documentation when requested, the expenses will indicate that documentation is required. It is your responsibility to retain all records for IRS purposes..

What is MyCash?

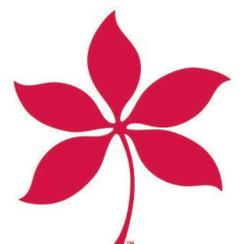
When you can't use your TASC Card to pay for an eligible expense, you can submit a reimbursement request online or with the TASC mobile app. Your reimbursement will be placed on the TASC Card in a separate cash account known as MyCash. Access your MyCash three ways:

1. Swipe your TASC Card at any merchant that accepts MasterCard.
2. Withdraw cash at an ATM (request a PIN online first).
3. Link a bank account and set up direct deposit. Funds (\$25 or more) are forwarded from your MyCash account to your bank within 48 to 72 hours.

TIP: Your TASC Card is good for four years, and you can use the card again next year if you re-enroll in this plan.



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HUMAN RESOURCES



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Easy Steps to Get Started

1. Read the Cardholder Agreement.
2. Sign the back of your TASC Card to indicate that you understand and accept the terms of this Agreement.
3. Start using your card to pay for eligible health care products and services.
4. Remember to keep all your receipts.

What if there's not enough money in my account?

If the amount of the transaction is more than what is available in your account, the transaction will be denied. Check the TASC mobile app or call 855-FLEX-OSU to obtain your current balance and then ask the merchant to process the transaction for the specific amount.

If you do not know the available balance in your account, you'll need to use another form of payment. Pay for the product and request a reimbursement. You will then be reimbursed for any eligible expenses with whatever is left in your account. For information on filing a claim, go to go.osu.edu/fsa-info.

What if I make a mistake?

If you realize you used your card for an ineligible expense, call 855-FLEX-OSU. Representatives will tell you how to reimburse your account for the ineligible item.

TASC Card Features

TASC Wallet

This convenient organizer offers mobile and web access to the TASC Card. You can request a new card for yourself or an additional card for a spouse/dependent, access your card history, report a lost or stolen card, and request a PIN.

TASC Card Lock

If your TASC Card is lost or stolen, you can quickly disable it online or via the TASC mobile app. When found, simply unlock it and it's ready to use again. Locking prevents further card transactions. Pending transactions will not be affected.

Still have questions?

Find additional information about these features and more at go.osu.edu/fsa-info. If you can't find what you're looking for, or if you need one-on-one assistance, we're here to help. Call TASC Customer Care at **855-FLEX-OSU** (353-9678).

The information provided in this flyer is intended for use as a guideline and should not be construed to indicate the benefits covered by your employee benefits plan. The eligibility for reimbursement of any particular expense is determined in accordance with your plan documents, which govern in all instances. Please consult the plan documents for further information. The TASC Card is issued by MetaBank®, N.A., Member FDIC, pursuant to license by MasterCard International Incorporated.